



SMS Terms & Conditions

Last Update: January 1, 2026

Program Description

UV Cyber offers ad hoc, one-to-one (“1:1”) text messaging to customers and prospects who contact us or request that we text them. Messages are conversational and sent in direct response to individual inquiries (e.g., customer support, scheduling, product questions). This is not a recurring subscription program. Msg & Data rates may apply. UV Cyber or our telcom carriers are not liable for delayed or undelivered messages.

– UV Cyber, 1660 International Dr., Suite 600, McLean, VA 22102 info@uvcyber.com

Opt-In & Consent

- Conversational/consumer-initiated: When you text UV Cyber first or ask us by phone/email/web to text you back at your mobile number, you consent to receive a one-to-one SMS conversation for that inquiry.
- If we ever send informational or promotional texts you did not initiate, we will first obtain your express consent appropriate to the message type (e.g., express written consent for promotional content). Consent is not a condition of purchase.

Opt-Out (STOP)

You can opt out at any time by replying STOP to any message from us. After you text STOP, we will send a one-time confirmation SMS to confirm your opt-out and then you will no longer receive further messages from that number. If you want to join again, text START or otherwise contact us and we will re-opt you in. Additional opt-out methods: email info@uvcyber.com. Msg & Data rates may apply.



Help (HELP)

If you need assistance, reply HELP to any message or contact us at info@uvcyber.com.
Msg & Data rates may apply.

Message Frequency

Ad hoc/episodic. Message frequency varies based on your conversation with us. There is no recurring subscription cadence.

Eligibility & Responsibility

You must be the mobile account holder or have the account holder's permission. You are responsible for notifying us if you change or deactivate your mobile number.

Data Privacy & Sharing

We respect your privacy. We will not share, sell, or rent your mobile information to third parties for their marketing or promotional purposes. Mobile information will only be shared with vendors, carriers, or processors to deliver the SMS service (e.g., routing and delivery) and to service your account and will not be shared beyond this scope. Please review our Privacy Policy for details: <https://www.uvcyber.com/legal/privacy-policy>.

Cost Disclosure

Msg & Data rates may apply to any message sent between you and UV Cyber. Check your mobile plan for details.

Content Limitations

We do not send unlawful, deceptive, or abusive content. We prohibit SHAFT content (sex, hate, alcohol, firearms, tobacco) and other restricted categories unless expressly



permitted by applicable laws and carrier policies (e.g., age-gated alcohol content where legal).

Changes & Termination

We may modify or terminate the SMS service at any time. We will provide notice as required by law or carrier policy.

Contact

We welcome your comments or questions regarding these SMS Terms and Conditions. Please feel free to [email us](#) or write to us at:

UltraViolet
Attn: SMS Terms
1660 International Dr., Suite 600
McLean, VA 22102