CUSTOMER STORY

Security Operations Matured at Scale

94%

Reduction in Mean Time to Contain
Before: ~700 min → After: ~40 min

A Fortune 500 global medical device manufacturer needed to bring more structure, consistency, and measurable discipline to security operations across a complex IT and OT environment. UltraViolet built and now runs a Dedicated Defense program that brings detection, response, threat intelligence, and assessments into one operating rhythm.

INDUSTRY	SIZE	ENVIRONMENT	SERVICES
Global Medical Device Manufacturing	$22B revenue, 51,000+ employees	Global IT / OT across 75+ countries	Dedicated Defense

THE CHALLENGE

Cybersecurity operations lacked structure and consistent processes. Teams were working across high log volume, uneven assessment coverage, and response metrics that were not standardized. Log ingestion had reached 1,937 GB/day, while threat intelligence was not fully operationalized across IT, OT, M&A, and manufacturing. Together, those constraints made it harder to respond quickly, measure progress, and defend consistently at enterprise scale.

THE ENGAGEMENT

UltraViolet runs 24/7 detection, investigation, and response as part of a broader Dedicated Defense program. The program brings threat intelligence, vulnerability management, cloud security, endpoint standardization, and structured assessments into one operating rhythm. Day-to-day work spans 20+ technology platforms, with QA-driven tracking and SLA discipline built into how the team works.

THE RESULTS & IMPACT

The program gave teams a clearer operating picture across security operations, threat intelligence, and assessment coverage. In one year, the team published 3,000+ threat intelligence reports, covered 19 threat actors, and generated 106K+ IOCs. The program also completed 700+ security assessments, helping teams see risk more clearly across IT, OT, M&A, and manufacturing.

MEASURABLE OUTCOMES

$5.6M annual savings

Program-wide savings created room to redirect budget from operational overhead to higher-priority security work.

52% log volume cut

Daily log volume was cut nearly in half through Cribl filtering, reducing SIEM noise and recurring cost without reducing detection coverage.

100% SLA adherence

Service-line discipline stayed consistent year after year, with SLA adherence maintained across the program since 2019.

> *"Ten years in, UltraViolet Cyber operates as an extension of our security team. We've built disciplined containment, scaled globally, and kept control of what our SOC actually sees."*

Continuously Assess. Consistently Defend.

Talk with our Dedicated Defense team

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