CUSTOMER STORY

From Limited Resources to Confident Security

Week 1

Incident contained

A major U.S. marine terminal operator needed a cyber security partner who understood maritime operations and strict government regulations. Since 2020, UltraViolet Cyber's services have strengthened the company's program, contained a costly incident in week one, and given leadership confidence with their parent company.

INDUSTRY
Maritime Transportation and Logistics

SIZE
501-1,000 Employees

ENVIRONMENT
SentinelOne Singularity Data Lake, Microsoft Azure

SERVICES
Managed SOC, Dedicated Defense

THE CHALLENGE

The company's small IT team had limited cybersecurity resources and was using Rapid7 without hands-on help navigating strict government regulations. Leadership recognized their program needed to mature into something guided by real expertise, not just a tool.

THE ENGAGEMENT

UltraViolet delivers Managed SOC and Dedicated Defense services, meeting weekly, monthly, and quarterly with the internal team. UltraViolet is guiding the company through a NIST assessment and helping it meet expanding government requirements, while building an incident-response plan tailored to its operations.

THE RESULTS & IMPACT

Days into the engagement, an incident hit. UltraViolet contained it to a handful of systems, protecting operations with up to $70,000 an hour at risk. UltraViolet supports incident response, helped the company move off Rapid7 to SentinelOne, and gives the team the information needed to report to its parent company with confidence.

CUSTOMER IMPACT

50% faster

Alert acknowledgment time cut from roughly 30 minutes to 15.

$70K/hr protected

Revenue exposure protected during a security incident in week one of the engagement, keeping wider operations running.

"What I value most about working with UltraViolet Cyber is that they genuinely know our company. When an incident happens, they respond immediately. There's no learning curve, because they've been embedded in our environment since 2020. That depth of familiarity is exactly why we trust their guidance." - CIO (Maritime Transportation and Logistics Company)

Continuously Assess. Consistently Defend.

Get a SOC that learns your environment.

View Managed SOC Services

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